

Code of Conduct for Investor Relations

Thai Life Insurance Public Company Limited (the “**Company**”) has established the Code of Conduct for Investor Relations to ensure that personnel in the Investor Relations function, as well as those responsible for information disclosure regarding Investor Relations, follow accurate and appropriate guidelines. This code of conduct shall adhere to the basic principles of information disclosure and inside information, as well as the fair and equal performance of duties to stakeholders. This aligns with the Company’s Good Corporate Governance Policy, which the Company upholds and values in order to build confidence among shareholders, investors and stakeholders. The Company has established guidelines for the Investor Relations function to have a clear understanding and able to conform to the Code of Conduct for Investor Relations with the details as follows:

1. Investor Relations shall disclose all important and necessary information for investment decision in an accurate, adequate, and timely manner, in compliance with the regulations of the relevant regulatory authorities. In this regard, Investor Relations shall consider disclosing clear information and sufficient detail for understanding by using their discretion carefully and cautiously.

Investor Relations shall not disclose inaccurate information and be able to refuse to disclose the information in connection with a trade secret or information which may prejudice the Company’s competitiveness. In addition, if the Company's information that has been disclosed or published is not accurate, Investor Relations shall take prompt action to rectify such matter as soon as possible.

2. Investor Relations shall not use inside information for personal gain or undue gain of others. Investor Relations who have the rights to access inside information shall not disclose such information to others until the information is disclosed to the public in accordance with the relevant rules and regulations.
3. Investor Relations shall disclose information in an equal and fair manner by providing opportunities for relevant persons and all stakeholders (e.g. investors, analysts, mass media, internal personnel, etc.) to access and inquire the information. There shall be an appropriate disclosure channels or sources of information for equal disclosure and not cause any disadvantage or loss of investment opportunity.

In addition, there shall be equal treatment for all investors without discrimination or favor to any particular persons. The access level of information for retail investors shall be at equal level with the analysts and institutional investors.

4. Investor Relations shall perform duties with integrity based on the principle of equality, and avoid any action that is conflict to the interests of the Company. There shall be no discrimination on any remuneration that motivates and benefits interests of oneself more than the interests of the Company and all stakeholders. Investor Relations shall also comply with the policies set by the Company.

(The Code of Conduct for Investor Relations shall be effective as of 1 October 2021 onwards.)