

Criteria and procedure for shareholders to propose questions relating to the agendas of the shareholders' meeting in advance

Principle and rationale

Thai Life Insurance Public Company Limited (the “Company”) recognizes the importance of shareholders' rights and equitable treatment as part of its commitment to good corporate governance. Therefore, the Company has established the criteria and procedure for shareholders to propose questions relating to the agendas of the shareholders' meeting in advance of the Annual General Meeting of Shareholders (“AGM”) for the year 2025. This allows shareholders the opportunity to participate in proposing questions that will benefit the Company and its stakeholders as follows:

Criteria and procedure

1. Conditions for proposing questions

- 1.1 Being a shareholder of the Company at least 12 consecutive months until the submission date of the question in advance.
- 1.2 Questions proposed by shareholders must be solely relating to the agendas of the shareholders' meeting.
- 1.3 Shareholders who wish to propose questions relating to the agendas of the shareholders' meeting in advance must prepare and submit their written requests to the Company.
- 1.4 Shareholders must provide their first and last names, contact addresses and phone number, and number of shares held as of the proposing date. If there is more than 1 shareholder, details of all such shareholders must be provided.

2. Guideline for proposing questions in advance

- 2.1 Shareholders wishing to propose questions relating to the agendas of shareholders' meeting in advance shall prepare documents/ information that include the following details:

- (1) Proposed questions;
 - (2) Details of the proposed questions, such as reasons/facts, and issues for consideration, etc.;
 - (3) Other information/ documents that shareholders deemed necessary or useful.
- 2.2 The Company reserves the right to select the questions relating to the shareholders' meeting as deemed appropriate, and to answer them at the AGM or provide answers in the minutes of the meeting, which will subsequently be published on the Company's website.

3. Required documents for proposing questions related to the agendas of the shareholders' meeting in advance, and identification evidence of shareholders

Shareholders must submit the required documents for proposing questions along with the identification evidence of shareholders (including proof of shareholdings) to the Company as follows:

- 3.1 The form of "Proposed questions related to the agendas of the shareholders' meeting" (as detailed in Form D), in which all details and signatures of shareholders are provided.
- 3.2 Identification evidence of shareholders
 - 3.2.1 Individual person
 - (1) A certified true copy of a valid identification card or passport (for non-residents).
 - (2) The evidence of shareholding, such as a certificate of shares held issued by securities companies or other evidence from Thailand Securities Depository Company Limited.
 - 3.2.2 Juristic person
 - (1) A certified true copy of its company registration document (affidavit), valid identification card, or passport (for non-residents) of authorized directors with a certified true copy of the authorized signatories.
 - (2) The evidence of shareholding, such as a certificate of shares held issued by securities companies or other evidence from Thailand Securities Depository Company Limited.

In this regard, the Company does not process the religious data presented on shareholders' identification cards. Therefore, shareholders are requested to conceal the religious data on the copies of identification cards before submission to the Company.

- 3.3 The Company's consent form for the processing of personal data must be signed by shareholders.

In case several shareholders collectively propose the questions, each shareholder must fill in and sign Form D, the consent form for processing of personal data, and submit the identification evidence of shareholders. The documents must be compiled and delivered to the Company in the same set.

4. Submission period

- 4.1 The submission period is from **1 September 2024 to 31 December 2024**.
- 4.2 Shareholders can submit their documents and evidence as specified in item 3 to the Company Secretary Office, Thai Life Insurance Public Company Limited, 8th floor, 123 Thai Life Insurance Building 1, Ratchadapisek Road, Din Daeng Sub-district, Din Daeng District, Bangkok, 10400.
- 4.3 Shareholders can informally propose questions relating to the agendas of the shareholders' meeting in advance via email: comsec@thailife.com before submitting the documents and evidence to the Company.
- 4.4 In case shareholders informally propose questions relating to the agendas of the shareholders' meeting in advance to the Company's email as specified in item 4.3, they must submit the documents as specified in item 3 to the Company Secretary Office by 31 December 2024 (the Company will accept documents until 31 December 2024).

5. The Company's consideration process

- 5.1 The Company Secretary will conduct a preliminary consideration and compile the proposed questions by shareholders.

- 5.2 The proposed questions already pre-considered by the Company Secretary will be proposed to the Management or relevant committees for consideration and responses.
- 5.3 The Company will consider and answer the shareholders' questions at the AGM, or provide answers in the minutes of the meeting, which will subsequently be published on the Company's website.

Form of proposed questions relating to the agendas of the shareholders' meeting

I, Mr./Mrs./Ms. a shareholder of Thai Life Insurance Public Company Limited (the "Company"), holding shares, currently residing at No. Road, Sub-district, District, Province, Tel Mobile Phone E-mail (if any) wish to propose questions relating to the agendas of the shareholders' meeting as follows:

Proposed question(s):

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Supporting information/documents (if any)

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Signed Shareholder
(.....)
Date