

Criteria and procedures for shareholders to propose questions in advance relating to the agenda items of the shareholders' meeting

Principle and rationale

Thai Life Insurance Public Company Limited (the “**Company**”) recognizes the importance of shareholders' rights and equitable treatment of all shareholders, which are integral to good corporate governance. Therefore, the Company has established the criteria and procedures for shareholders to propose questions in advance relating to the agenda items of the Annual General Meeting of Shareholders (“**AGM**”) for the year 2027. This allows shareholders the opportunity to participate in proposing questions that will be beneficial to the Company and its stakeholders as follows:

Criteria and procedures

1. Conditions for proposing questions

- 1.1 Be a shareholder of the Company for a continuous period of not less than 12 months, and must still hold shares on the date of proposing the question in advance.
- 1.2 Questions proposed by shareholders must relate solely to the agenda items of the shareholders' meeting.
- 1.3 Shareholders who wish to propose questions in advance relating to the agenda items of the shareholders' meeting must prepare such questions in writing and propose them to the Company.
- 1.4 Shareholders must provide their first and last names, address, contact telephone number, and the number of shares held as of the date of proposing questions. In case of joint submission by more than 1 shareholder, details of all such shareholders must be provided.

2. Procedures for proposing questions in advance

- 2.1 Shareholders who wish to propose questions in advance relating to the agenda items of the shareholders' meeting shall prepare documents/information containing

the following details:

- (1) Proposed question(s);
- (2) Supporting details of the proposed questions, such as reasons/facts, and issues for consideration, etc.;
- (3) Any other information or supporting documents that the shareholders consider necessary or beneficial.

2.2 The Company reserves the right to select the questions relating to the agenda items of the shareholders' meeting as deemed appropriate, and to answer such questions either at the AGM or record the answers in the minutes of the meeting, which will subsequently be published on the Company's website.

3. Required documents for proposing questions in advance relating to the agenda items of the shareholders' meeting, and identification evidence of shareholders

Shareholders must submit the required documents for proposing questions in advance, together with identification evidence (including proof of shareholding), to the Company as follows:

3.1 The form for proposing questions relating to the agenda items of the shareholders' meeting (as detailed in Form D), duly completed and signed by the shareholder.

3.2 Identification evidence of the shareholders.

3.2.1 In the case of an individual person

- (1) A certified true copy of a valid identification card or passport (for foreign nationals).
- (2) The proof of shareholding, such as a shareholding certificate issued by a securities company or other evidence issued by Thailand Securities Depository Company Limited.

3.2.2 In the case of a juristic person

- (1) A certified true copy of the certification of incorporation (affidavit) and the valid identification card or passport (for foreign nationals) of the authorized directors, all of which must be certified by the authorized signatories as true and correct copies.

- (2) The proof of shareholding, such as a shareholding certificate issued by a securities company or other evidence issued by Thailand Securities Depository Company Limited.

In the case where several shareholders jointly propose questions, each shareholder must complete and sign Form D and attach identification evidence of shareholders. All documents must be compiled and submitted to the Company in a single set.

4. Submission period and channel for proposing questions

- 4.1 The submission period for proposing questions is from 1 September 2026 to 31 December 2026.
- 4.2 Shareholders may submit their documents and evidence as specified in Clause 3 to:
- The Company Secretary Office,
Thai Life Insurance Public Company Limited,
8th floor, 123 Thai Life Insurance Building 1, Ratchadapisek Road, Din Daeng
Sub-district, Din Daeng District, Bangkok, 10400.
- 4.3 Shareholders may informally propose questions in advance relating to the agenda items of the shareholders' meeting via email to comsec@thailife.com before submitting the required documents and evidence to the Company.
- 4.4 In the case that shareholders informally propose questions in advance relating to the agenda items of the shareholders' meeting via email as specified in Clause 4.3, the documents and evidence specified in Clause 3 must be delivered to the Company Secretary Office no later than 31 December 2026.

5. The Company's consideration process

- 5.1 The Company Secretary shall conduct a preliminary review and compile the questions proposed by shareholders.
- 5.2 Questions relating to the agenda items that have passed preliminary review by the

Company Secretary shall be proposed to the Management or the relevant committee(s) for consideration in answering the questions.

- 5.3 The Company shall answer shareholders' questions either at the AGM or record the answers in the minutes of the meeting, which will subsequently be published on the Company's website.

Remark: The Company has established standards for the collection, use, and disclosure of shareholders' personal data. The details are given in the Data Privacy Policy on the website: <https://www.thailife.com/PrivacyPolicy>.

Form for proposing questions relating to the agenda items of
the shareholders' meeting

I, Mr./Mrs./Ms. a shareholder
of Thai Life Insurance Public Company Limited (the "Company"), holding shares,
currently residing at No. Road, Sub-district,
..... District, Province, Tel
Mobile Phone E-mail (if any)
wish to propose questions relating to the agenda items of the shareholders' meeting as follows:

Proposed question(s):

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Supporting information/documents (if any)

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Signed Shareholder
(.....)

Date